



COVID-19 Pandemic Payment Deferral Request

A COVID-19 Pandemic Payment Deferral Request will be offered to customers who cannot pay their utility bill due to reasons surrounded by COVID-19. If you are sick, caring for a sick family member, or are out of work due to shutdowns from COVID-19 you qualify for this type of payment deferral. Please submit your request as soon as possible. The request will be reviewed by the Utility Billing Supervisor and approved by the City Manager / Mayor.

In the event you need an extension on the COVID-19 payment deferral, each months request requires a new application.

*In the event you need a deferral for another reason, other than COVID-19, please use the Payment Deferral Request form.

Date: _____ Customer Account #: _____

Name: _____
First Name Last Name

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____
Home Cell Work

Reason for Deferral: _____

Past Due Charges: \$ _____ Current Charges: \$ _____

Total Balance Due: \$ _____

Customer Signature: _____

For Office Use Only:

- Approved
- Not Approved

Official Signature: _____