

POSTMASTER
CENTURY POST OFFICE



July 31, 2018

Dear Postal Customer:

On Monday, July 30, 2018, an unfortunate event occurred during the delivery of the U.S. mail on your route in McDavid 32568. The vehicle used for the delivery and collection of the mail caught fire and quickly became engulfed in flames. This included the mail destined for Walnut Hill.

Your carrier was able to exit the vehicle without any injury; however, all of the mail he had remaining for delivery and the outgoing mail he had collected up to that point on the route, was destroyed in the fire.

As information, the Postal Service does not maintain a record of each individual piece of mail that is delivered or collected on a route, except packages or accountable mail with a barcode. If you were expecting a package, please contact the mailer and advise them that they will need to reconstruct and re-mail the item(s). You may also provide them with a copy of this letter.

In addition, if the item will not be replaced and it was mailed by a class of mail with automatic insurance, or it was insured, a claim can be filed at usps.com under *Help*.

Please accept our apology for any inconvenience you may experience as a result of this incident. If you have any questions, you may contact me.

Sincerely,

Ramona Hunter
Postmaster