

## Town of Century Policy for Water Meter

Each residence is required to have its own meter.

To establish new service a customer must provide proof of residence.

Acceptable proof includes:

1. Lease agreement
2. Drivers license
3. Other utility bill (Gulf Power, EREC etc.)

## Town of Century Policy for Wastewater

**Courtesy adjustment.** ONE time courtesy sewer adjustment for a customer-side leak or swimming pool fill.

Before swimming pool is filled, the department must be told when customer plans to fill it and an estimate of how many gallons will be used. It will be noted in the billing system.

**Unauthorized use fee.** When a customer turns the water on themselves, whether they have just moved into a residence or have been disconnected for non-payment they will be subject to a \$100.00 fee in addition to the required fees and deposit for new service.

**Service calls.** Service calls including water turn off for a leak on customer's side and leak detection on customer's side will be charged a fee of \$25 during business hours or \$50 during non-business hours.

This would also apply to a customer who wishes to have their water service restored when it has been disconnected for non-payment.